

Important Benefit Update:**Attention Member:****IMPORTANT:**

If you have not received your prescription benefits ID card, please present this letter to your pharmacist to accurately process your prescription.

If you have any questions about your new prescription benefit program, please contact Express Scripts' Customer Service for **North Carolina Bankers Association** at (844) 399-5544.

**Notice to Express Scripts Participating Pharmacies**

As of **6/1/2014 North Carolina Bankers** benefit will be administered by **Express Scripts**. To simplify your prescription processing, please link the cardholder and all members of their family to **Express Scripts**.

Please follow the action steps listed below to enter the claim.	
Step 1	Enter Bin #: 003858
Step 2	Enter PCN: A4
Step 3	Enter Rx Group #: NCBAHBT
Step 4	Enter <u>Cardholder</u> ID Number or <u>Cardholder</u> SSN
Step 5	Enter the member's date of birth

**NEED
ASSISTANCE?**

Pharmacists, if you have any questions while processing the claim, please call the Express Scripts' Pharmacy Help Desk at **800-922-1557**.